



AMDT 866  
Attorney Docket: 02324-019001  
7/25/03  
Witcher et al.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al.

Art Unit : 2666

Serial No. : 09/267,178

Examiner : Ronald B. Abelson

Filed : March 12, 1999

Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE  
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Commissioner for Patents  
Washington, D.C. 20231

REPLY TO ACTION DATED MARCH 26, 2003

Amendments and remarks are contained on the following 12 pages.

Please apply any charges to deposit account 06-1050, referencing attorney docket 02324-019001.

RECEIVED

Respectfully submitted,

MAY 27 2003

Technology Center 2600

Date: 5/20/03

David L. Feigenbaum  
Reg. No. 30,378

Fish & Richardson P.C.  
225 Franklin Street  
Boston, Massachusetts 02110-2804  
Telephone: (617) 542-5070  
Facsimile: (617) 542-8906

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I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

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